

Support Technician

Career Cluster Description: Building Linkages in IT Occupations Framework: For Entry Level, Technical, and Professional Careers related to the Design, Development, Support and Management of Hardware, Software, Multimedia, and Systems Integration Services.							
Major Options Network Systems Analyst Systems Analyst		Computer Service Technician Computer Hardware Engineer		Information Systems Computer/Software Programmer		Computer Operators Robotics and Automation	
Grade 9		Grade 10		Grade 11		Grade 12	
S1	S2	S1	S2	S1	S2	S1	S2
English 1	English 1	English 2	English 2	English Elective	English Elective	English Elective	English Elective
Physical Science	Physical Science	Biology	Biology	Science Elective	Science Elective	Science Elective	Science Elective
Civics	Health	World History	World History	U.S. History	U.S. History	U.S. Govern.	AK History
Algebra I	Algebra I	Geometry	Geometry	Algebra 2	Algebra 2	Advanced Math	Advanced Math
P.E.	P.E.	Elective	Elective	Elective	Elective	Elective	Elective
Intro to Career Pathways	Customer Service	Desktop Publishing 1	Technology Applications 2*	Entrepreneurship	Technology Applications 3*	Co-op Work Experience	Co-op Work Experience
Technology Applications 1*	Internet of Everything	A+ PC Maintenance & Repair*	N+ Networking	CS.Create	Web Page Authoring	AP Computer Science A	AP Computer Science A
Work-Based Learning Opportunities				Career-Technical Student Organizations (CTSO)		Certifications	
<ul style="list-style-type: none"> Apprenticeship Cooperative Education Job Shadowing 		<ul style="list-style-type: none"> Paid/Unpaid Internship School-Based Enterprise Service Learning 		<ul style="list-style-type: none"> Business Professionals of America (BPA) 		<ul style="list-style-type: none"> MOS - IC3 A+ - CIW N+ 	

POSTSECONDARY OPTIONS

Two-Year College or Proprietary Programs	Adult Registered Apprenticeships	Four-Year College and University Programs	Certifications	Licenses, On The Job Training, Training Certificates, etc.
<ul style="list-style-type: none"> Business Computer Information Systems Computer Information and Office Systems 	Department of Labor and Workforce Development, Office of Apprenticeship, email apprenticeship@alaska.gov or your local Alaska Job Center staff who will help you identify apprenticeable occupations and help you prepare for your future. You may also call (877) 724-2539	<ul style="list-style-type: none"> Management Information Systems Computer Science Office Management and Technology 	<ul style="list-style-type: none"> MOS A+ N+ IC3 CIW 	<ul style="list-style-type: none"> Computer Applications Introductory Network Administration Networking Essentials Programming Foundations

*College Credits may be available. [Click here for details.](#)